



DBHS/RBHA NPI Call-in Schedule

The Office of Program Support and DBHS/IT will be facilitating an NPI Call-in session, every Thursday, throughout the end of May. DBHS encourages all T/RBHAs to attend for clarification on the NPI testing process. Continuation of these calls will be determined at a later date if needed. Please reference the following schedule to identify the remaining dates and times:

Dates (Every Thursday)	Times
March 15 – May 31, 2007	1:00 p.m. MST

The call-in number is (602) 542-9015

Also, please reference the following list of e-mail addresses for those who should receive notice when an NPI test file has been placed on FTP Server:

manik@azdhs.gov
vasquel@azdhs.gov
rednfep@azdhs.gov
arguste@azdhs.gov
chavezr@azdhs.gov
higuerj@azdhs.gov
szymang@azdhs.gov
 CC:
rosss@azdhs.gov
gibsonk@azdhs.gov
sartiab@azdhs.gov
hubberi@azdhs.gov

Coding Q & A

Q

Can a Nurse Practitioner and/or a Physician's Assistant bill the CPT code 80100 if they receive authorization from a doctor over the phone?

A

Yes. Based on the Covered Services Guide and the B2 Matrix a Nurse Practitioner or a Physician's Assistant can bill for that code as it falls in the scope of their practice. Based on the B2 Matrix a valid Place of Service for that code is an office, lab, or clinic.

System Update

The following error codes will be sanctionable, by AHCCCS, effective May 1, 2007:

- R290** – Medicare Coverage Indicated But Not Paid on Outpatient UB82
- R580** – Recipient Has Other Coverage That Must Be Billed First
- Z800** – Exact Duplicate Found
- Z805** – Exact Duplicate From Different Health Plans

New PMMIS Screen

The AHCCCS PMMIS system has a new screen especially set up for the Alternate Provider ID. This screen is PR083 and provides the following information:

- Alternate ID
- Alternate Type (MA, MB, NP or PC. See RF630 for breakdown of Alternate ID types)
- AHCCCS Provider Number
- Provider Name
- Provider Type
- Provider Type Description
- Enrollment Status

NPI Testing

As you all know, DBHS officially started the NPI testing process on March 1, 2007. As of Monday, April 2, 2007 there will only be 21 business days to complete NPI testing by DBHS' official deadline of April 30, 2007!

The Office of Program Support urges the RBHAs to ensure providers are obtaining NPIs and submitting them to AHCCCS in the proper fashion. Once the conversion is complete, AHCCCS cannot accept encounters submitted without an NPI for required providers.

Also, NPI testing times have been changed to 9 a.m. & 2 p.m., per the NPI Call-in held March 22, 2007.



!! Edit Alerts !!

An Edit alert is a faxed and e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure any system enhancements or changes are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first made available and again with the following monthly publication of the Tidbits.

New/Changed Edit Alert

Tracking Number: 65

Implemented: ☒

Reference Title REVISED: Near Dupe Encounters, CIS Preprocessor Edit Change

Notification Date: March 16, 2007

Expected Implementation Date: March 16, 2007

ADHS will provide the RBHA's with 90 days notice when possible

Change Description: EDIT ALERT REVISED AS FOLLOWS...

CIS pre-processor edits A04 (Near dupe in file) and A05 (Near dupe in database) are being eliminated per SSR 2049.

New pre-processor edits are being added for HCFA-1500 encounters with the following:

- Same Client
- Same Service
- Same Provider
- Same Modifier
- Same Place of Service
- Overlapping Dates of Service
- N254 (Overlapping dupe in file)
- N255 (Overlapping dupe in DB)

New pre-processor edits are being added for pharmacy encounters with the following:

- Same Client
- Same NDC
- Same Date of Service
- Different Provider
- N256 (NDC/different provider in file for DOS)
- N257 (NDC/different provider in DB for DOS)

No override will be allowed for these new HCFA-1500 and pharmacy encounter pre-processor edits.

Description: CIS pre-processor edits A04 (Near Dup in File) and A05 (Near Dup in Database) are being eliminated per SSR 2049. See Edit Alert for further description.

New/Changed Edit Alert

Tracking Number: 66

Implemented: ☒

Reference Title UB Patient Status Code 65

Notification Date: March 7, 2007

Expected Implementation Date: March 8, 2007

ADHS will provide the RBHA's with 90 days notice when possible

Change Description: DBHS has determined that CIS will be enhanced, per SSR 2054, to accept UB encounters with patient status code 65. Previous to this enhancement, patient status code 65 would reject for preprocessor edit N28 (Patient status is not valid). Patient status code 65 is defined as "Discharged/Transferred to Psychiatric Hospital".

Description: DBHS has determined that CIS will be enhanced, per SSR 2054, to accept UB encounters with patient status code 65. Previous to this enhancement, patient status code 65 would reject for preprocessor edit N28 (Patient Status is not valid). Patient status code 65 is defined as "Discharged/Transferred to Psychiatric Hospital".



Training

The Office of Program Support is offering training to the RBHAs for CIS pre-processor edits and AHCCCS pended encounter errors. The training is to instruct RBHA staff how to research claims/encounters using CIS and PMMIS. If interested, the RBHAs are encouraged to contact their RBHA Representative for more information. The RBHAs should also contact their RBHA Representative with suggestions for other training they would like offered.

TPL Website Change

The website for updating an AHCCCS recipient's Third Party Liability (TPL) information has changed. Updates will now be reported at the following web address: <https://cmts.hmsy.com/tplpreferalls>

NPI Taxonomy codes

Confused about Taxonomy Codes? Go to:

http://www.wpc-edi.com/taxonomy/more_information

Need to see a list of Taxonomy Codes? Go to:

<http://www.wpc-edi.com/content/view/515/229>



User Access Request Forms

The Corporate Compliance Office must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution system, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form and User Affirmation Statement to Stacy Mobbs at (602) 364-4736.

For questions or more information, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at mobbss@azdhs.gov.



Who Do I Call??

If you need assistance please contact your assigned T/RBHA Representative:

Eunice Argusta	NARBHA Gila River Navajo Nation Pascua Yaqui	(602) 364-4526 arguste@azdhs.gov
Javier Higuera	CPSA 26 & 27	(602) 364-4715 higuerj@azdhs.gov
Gary Szymanski	Cenpatico 02 & 22	(602) 364-4677 szymang@azdhs.gov
Renee Chavez	ValueOptions	(602) 364-4734 chavezr@azdhs.gov

Reporting Program Fraud and Abuse

If you need assistance with reporting an incident of suspected Fraud, Waste and/or Abuse, please contact:

Tim Stanley	Manager	(602) 364-4781 stanleti@azdhs.gov
Stacy Mobbs	Auditor	(602) 364-4708 mobbss@azdhs.gov
Sandra Reyes	Auditor	(602) 364-4426 reyess@azdhs.gov

If you wish to remain anonymous, you may make a report through the Fraud and Abuse Hotline at (602) 364-3758 (locally) or 1-866-569-4927 (toll free). You can also send an e-mail to: ReportFraud@azdhs.gov

If you prefer, you may write to:

Tim Stanley, Manager, Fraud and Abuse Unit
Arizona Department of Health Services/BHS
150 N. 18th Ave., 2nd Floor
Phoenix, Arizona 85007



Special Thanks!!!

The Office of Program Support (OPS) would like to congratulate all the T/RBHAs on the completion of the Demographic Testing process! An official e-mail was sent to each T/RBHA regarding their passing of Demographic Testing.

Effective March 1, 2007, OPS will be monitoring daily demographics submitted to the production environment. All T/RBHAs will be expected to comment on acceptance rates below 90% to OPS with a detailed explanation, including the error and what will be done to correct the issue.

OPS would like express appreciation to all the T/RBHAs for their dedication and hard work in making the Demographic Testing process a success!!!